



राष्ट्रीय सीमाशुल्क, अप्रत्यक्ष कर एवं स्वापक पदार्थ अकादमी, जालहल्ली, बेंगलुरु – 560013  
NATIONAL ACADEMY OF CUSTOMS, INDIRECT TAXES & NARCOTICS  
No.40, HMT FACTORY MAIN ROAD,  
NEXT TO HMT SCHOOL, JALAHALLI  
BENGALURU - 560 013  
Email- [nacen.bangalore@nic.in](mailto:nacen.bangalore@nic.in)  
Phone No. 080- 23091500

---

File No.:NACIN/II/(22)/OTH/94/2023-ADMN-O/o ADG-NACIN-ZC-BENGALURU

**OFFICE ORDER**

In terms of the Board's directions contained in letter F.No.C.50/39/2021-Ad.II dated 4<sup>th</sup> May 2023 and 29.7.22 wherein the Equal Opportunity Policy in terms of Section 21 of the Rights of Persons with Disabilities Act, 2016 was circulated, it is necessary for every Department to appoint a Grievance Redressal Officer to deal with complaints filed under the provisions of the Act.

2. Accordingly, in NACIN, ZTI, Bengaluru, Shri D.P.Srinivasulu, Assistant Director is appointed as the Grievance Redressal Officer for the said purpose. The nominated officer shall discharge their duties in the event of a complaint being filed under the provisions of the above-mentioned Act.

3. This issues with the approval of the Principal Additional Director General,

(EZHILMATHI K)  
ADDITIONAL DIRECTOR

**Copy to:**

**The Chief Commissioner for Persons with Disabilities(Divyangjan),** Sarojini House, 6, Bhagwan Das Rd, Bhagwan Das Lane, Mandi House, New Delhi, Delhi 110001.

The Under Secretary, Government of India, Department of Revenue, CBIC, New Delhi

The Additional Director, National Academy of Customs, Indirect Taxes and Narcotics, NACIN, Faridabad with a request the upload the same on the website of Nacin, Bengaluru.